



CLUB POLICY - CODE OF CONDUCT

1. OVERVIEW

- 1.1 Penrith Golf Club is committed to providing an environment that is free from unacceptable behaviour, discrimination, harassment and intimidation for members, employees, visitors and guests.
- 1.2 Any form of discrimination, harassment or intimidation, including offensive and insulting written/email/social media communications, is regarded as unacceptable behaviour.
- 1.3 This policy is designed to promote and enhance the Club's values.

2. UNACCEPTABLE BEHAVIOUR

Examples of such behaviour are considered, but not limited, to be: -

2.1 In the Clubhouse:

- 2.1.1 Consumption of excessive quantities of alcohol. Please do not be offended if service is refused or you are asked to leave.
- 2.1.2 The taking of illegal substances.
- 2.1.3 The use of foul or abusive language. Any member or visitor heard using offensive language will be asked to either stop or to leave the premises. Such instances will be reported by staff, and or members/visitors to the Council who will keep a record.
- 2.1.4 Smoking and use of e-cigarettes is not permitted. However, there are designated outside smoking areas.

The use of mobile phones for telephone calls is not permitted within the lounges/bars of the clubhouse. However, free Wi fi is available and such devices can be used in silent mode so as not to cause distraction or annoyance to fellow members or visitors.

2.2 On the Golf Course:

- 2.2.1 Shouting on the course.
- 2.2.2 Misuse of equipment (eg, throwing of clubs etc.).
- 2.2.3 Aggressive behaviour.

Conduct yourself in a sportsmanlike manner and do not knowingly cheat, disrespect employees, officials or fellow players.

At all times be a role model to Juniors.

Mobile phones must be switched to silent mode on the golf course and only used for GPS purposes, entering scores on the BRS system, or emergencies.

3. GENERAL

- 3.1 Complaints regarding infringements of this policy must be made in the first instance to the Club Chair by email (chair@penrithgolfclub.co.uk) within 3 days of the matter occurring and will be dealt with by the Council in accordance with the rules, byelaws, and policies of the Club.
- 3.2 The Council reserves the right to act against anyone who shows disregard for this Code of Conduct, or any other behaviour that is deemed inappropriate for the Club and its members.

4. DRESS

- 4.1 Members and visitors are expected to always maintain a smart casual standard of dress both on the course and in the clubhouse.
- 4.2 Denim jeans are NOT permitted on the course. However, smart jeans are permitted in the clubhouse.

<i>Policy</i>	<i>Authorised by</i>	<i>Filename Archived</i>
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